How to Contact the OFLC Atlanta NPC

The OFLC has a dedicated Help Desk at the Atlanta NPC for general questions about the permanent labor certification program (ETA Form 9089, Application for Permanent Employment Certification).

Email:  PLC.ATLANTA@dol.gov
Phone:  (404) 893-0101
Fax:    (404) 893-4642
       Attention: PERM Help Desk
Mail:  U.S. Department of Labor
       Office of Foreign Labor Certification
       Atlanta National Processing Center
       Harris Tower
       233 Peachtree Street, Suite 410
       Atlanta, Georgia  30303
       Attention:  PERM Help Desk

Electronic filing of the ETA Form 9089, Application for Permanent Employment Certification:

Employers may electronically complete and file a permanent labor certification application (ETA Form 9089) with the Permanent Case Management System at http://www.plc.doleta.gov.

To set up an employer account on the Permanent Case Management System, please click here.

For technical assistance with your Permanent Case Management System account or account changes, please email the OFLC Portal Technical Help Desk at PLC.HELP@dol.gov.

To delete a registration account (as in a situation where the original registration was set up showing an attorney or representative as the "user" and/or where the contact person for the employer is not a person with actual hiring authority), please e-mail PLC.HELP@dol.gov, provide the user name and password, and request the account be deleted.

General Permanent Labor Certification Program Information

To obtain general information about the permanent labor certification program, including a copy of the current application form (ETA Form 9089), program regulations and frequently asked questions, please visit the OFLC website at http://www.foreignlaborcert.doleta.gov.